



WINE CLUB FREQUENTLY ASKED QUESTIONS

Q. How much will the subscription cost?

- A. £150.00 for twelve bottles of mixed seasonal wine, including home delivery.

Q. Who is the new Head Sommelier?

- A. Yves Desmaris

Q. Can I decide when the wine is delivered?

- A. Due to the cellar requirements, the months when the wine will be delivered have been predetermined. They are:
 - a. March
 - b. June
 - c. September
 - d. November

Q. Would it be charged to my account?

- A. The membership number account which was used to sign-up to the subscription will be charged.

Q. Will I be charged annually or every three months?

- A. The subscription membership account will be charged £150.00 on the date the wine box is dispatched.

Q. Can I cancel at any time?

- A. You can cancel anytime and there will be no cancellation charge. You may cancel and rejoin at any time.

Q. How do I cancel?

- A. Please cancel your subscription in writing to the Club Shop email address:
shop@royalautomobileclub.co.uk.

Q. Can I collect the wine box from the Club Shop and not have delivery?

- A. The wine box will be sent via DPD for home delivery and not available for collection.

Q. Will the box consist of mainly Club wines?

- A. The wines are carefully selected by Yves Desmaris, the Club Head Sommelier. He will be selecting different wines to encourage trying something new.

Q. What types of wines will be included?

- A. There will be a variety of grapes and vintages; red, white, rose and sparkling wines. They will change seasonally.

Q. Can I have the option to request red wines only?

- A. Each wine box will be a mixed selection.

Q. Are the mixed cases for drinking on arrival or cellaring?

- A. Predominantly, Yves will selected wines for members to enjoy straight away.

Q. What will the quality of the wines be like?

- A. Yves has carefully chosen the wines and believes they are to the Club's high quality beverage standards.

Q. Will it involve in-person/regular events

- A. Subscribers will be invited to a tasting event within the Club Shop after each wine box has been delivered. At this event there will be an opportunity to hear from Yves who will explain why he selected each wine. Subscribers will also be able to purchase more of a specific wine if they wish to.

Q. How often will the wine tastings be?

- A. The wine tasting event will take place after each wine box delivery.

Q. Can I attend the event but not subscribe to the wine box?

- A. The event is specifically for subscribers only.